



Oregon

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ORS 418.485 and 418.580
Report to Legislative Assembly
Strengthening, Preserving and Reunifying Families Programs
Department of Human Services - Child Welfare
May 2, 2016

The Department of Human Services is submitting this report to the Legislature as required by Senate Bill 964 enacted in the 2011 Regular Legislative Session and now part of Chapter 418 of the Oregon Revised Statute. This report relates to the Strengthening, Preserving, and Reunifying Families (SPRF) programs being implemented throughout Oregon. The specific requirements of the report are as follows: The Department, in consultation with programs, shall report annually to the Governor and the appropriate interim committees of the Legislative Assembly that address child welfare issues on the progress toward and projected costs of full implementation of ORS 418.575 to 418.598. This report consists of updated information regarding implementation; program funds and allocation; and program outcomes and evaluation.

Status on Implementation of SPRF Contracts:

The Department has had SPRF contracts executed for services in all 36 counties statewide since December, 2014 and those services were consistent with those outlined in ORS 418.580.

Each county continues to review their individualized service array through means which may include conversations with county partners and program staff. Previously they held specific meetings to identify gaps in current service provision and capacity issues in services already being rendered. Once the gaps were identified, contracts were written to address the gaps. In the original discussions, a variety of county partners had representatives at meetings in many of the counties and provided valuable input and

participated in planning the service array for the individual counties. Some of those partners included: Judicial Department, Tribes, law enforcement, county employees, faith based organizations, school districts/education, drug and alcohol and mental health programs, parent programs, etc. They will continue to include these community partners moving forward as they reassess their individualized service array.

The following list provides themes in the service array across the state:

- **Navigators:** Specialists to help navigate social service agencies. Multnomah, Washington, Lane, Clackamas, Tillamook, Klamath, Lake, Malheur, Grant, Harney, Lincoln, Clatsop, Polk, Josephine, Hood River, Wasco, Benton and Linn.
- **Parenting:** Father, Culturally Specific, and Intensive parenting classes. Multnomah and Lane.
- **Parent, Educate and Coach/Mentoring:** Specialists to reinforce parenting behaviors, supportive services. Tillamook, Marion, Malheur, Clackamas, Umatilla, Josephine, Jackson, Multnomah, Lane, Klamath, Douglas, Coos, Curry, Lincoln, Linn, and Washington.
- **Relief Nursery:** Childcare, parenting, support services. Umatilla, Jackson, Coos, Malheur, Curry, Josephine and Lane.
- **Alcohol and Drug Treatment:** Inpatient/Outpatient alcohol and drug treatment or recovery focused services that focus on multi-dimensional issues such as parenting, domestic violence services, and a relief nursery. Jackson, Columbia, Washington, Marion and Yamhill.
- **Housing:** Short-term, Long-term, Emergency, Treatment Based and Transitional Housing services. Umatilla, Jackson, Multnomah, Malheur, Clackamas, Tillamook, Lane, Columbia, Yamhill, Marion, Washington, Benton, Lincoln, Deschutes and Douglas.
- **Front End Intervention:** Specialists (Alcohol and Drug, Mental Health, Domestic Violence, and human service generalists) responding with CPS workers. Umatilla, Malheur, Linn, Lincoln, Coos, Curry, Sherman, Gilliam, Wheeler, Baker, Union, Wallowa, Klamath, Clackamas and Lane.
- **Reconnecting Families:** Specialists used to engage families and conduct relative searches for additional familial resources/placements. Lane, Coos, Josephine and Deschutes.
- **Trauma Services and therapeutic services:** Mental Health services and Intensive services to trauma affected families and children. Multnomah, Jackson, Tillamook, Douglas, Coos, Josephine, Umatilla, Hood River and Wasco.

- **Family Visitation Support and Coaching:** Josephine, Jackson, Multnomah, Lane, Columbia, Deschutes, Linn, Lincoln, Crook, Jefferson and Douglas.
- **Transportation Services:** Clatsop, Douglas and Klamath.
- **Employment Related Services:** Lane.
- **Family Strengths & Needs Assessment:** Lane, Klamath, Lake, Washington, Clackamas, Coos, Curry, Jackson, Josephine, Linn, Benton and Lincoln,
- **Enhanced Meeting Facilitation:** Clatsop, Columbia, Tillamook, Marion, Coos, Curry, Douglas and Washington.

As of April 27, 2016 there are 94 active SPRF contracts statewide.

Program Budget and Allocation:

For the 2015-2017 biennium, we will continue to use the same allocation methodology as the previous biennium. Each county budget allocation is based on the population of families served by Child Welfare in the following proportion: 50% of their total account of families who are served in their home, 25% of substitute care/children in foster care and 25% of Child Protective Services assigned referrals/open assessments.

We have also allocated a 5% infrastructure differential increase in 16 identified counties to allow for additional funding to support the creation of an infrastructure to support the increased service array in those smaller communities. Those counties include: Clatsop, Tillamook, Lincoln, Curry, Josephine, Sherman, Gilliam, Wheeler, Crook, Jefferson, Lake, Morrow, Union, Wallowa, Grant and Harney.

Program Outcomes and Evaluation:

Child Welfare's overarching goal is the safe and equitable reduction of children in foster care. Three primary strategies to achieve this goal are: the design and implementation of Differential Response; statewide implementation of the Strengthening, Preserving and Reunifying Families (SPRF) program; and increased support for fidelity to our practice model (Oregon Safety Model).

In an effort to understand outcomes associated with implementation of the SPRF services the Department completed the implementation of Performance-Based Contracts for the SPRF program contracts statewide in 2015. A generally accepted definition of Performance-Based Contracting is a results-oriented contracting method that focuses on

the outputs, quality, or outcomes that may tie at least a portion of a contractor's payment, contract extensions, or contract renewals to the achievement of specific, measurable performance standards and requirements.

In Oregon, the first step has been focusing on defining outcomes, capturing baseline measurements and collaborative continuous improvement with our contracted providers. The emphasis has been on outcome based contracting versus pay for performance. This work is foundational for our overall ability to report on outcomes associated with the SPRF program.

The Department facilitated Performance-Based Contracting meetings with DHS staff and in collaboration with our SPRF contractors and created definitions of client-focused outcomes. All of the current SPRF contracts include performance-based contract language and outcomes, as will any new SPRF contracts in the future.

As of June 2015 through March 2016 statewide data from the reports submitted by the contractors through the invoicing process shows the following outcomes pertaining to achievement of service goals:

- 1) Achieved 67%
- 2) Partially Achieved 15%
- 3) Not Achieved 18%

Lastly, the University of Illinois is conducting an evaluation of Differential Response which will help analyze the impact of the child welfare service array.

Please contact Stacy Lake at 503-945-5915 or stacy.l.lake@state.or.us if you have any questions or concerns.

Thank you.