

PRESS RELEASE

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Annoyed by Robocalls? House Bill will Put an End to Unwanted Calls

House Bill 3031 requires an easy "opt out" of repeat calls

Salem—Under a bill passed by the Oregon House today, Oregonians will have an easier time putting an end to unwanted, repeated robocalls.

<u>House Bill 3031</u>—which passed 57-2 this morning—will require robocall operators to include a message within the first 10 seconds of the call that includes instructions on how to end the call and opt out of future calls with a simple push of a button. It will provide relief for Oregonians irritated with the unending automated calls.

The bill came about in response to constituent complaints to Rep. Shemia Fagan (D-Clackamas), who heard from members of her community last year that they were being harassed by robocalls.

"People were getting call after call, and they had no idea who the calls were coming from," said Rep. Fagan. "It was so extreme that I know of at least one family who had to unplug their phone just to stop the constant ringing."

Fagan reached out through social media, and discovered that the problem was widespread. She pledged last fall to file a bill addressing the issue, and HB 3031 is the result.

"Oregonians have the right to not be harassed in their homes by unwanted automated phone calls," Rep. Fagan continued. "They'll now have the tools they need to put an end to these calls."

The bill now heads to the Senate.