Report on Liquidated and Delinquent Accounts Receivable June 30, 2005



Legislative Fiscal Office December 2005

STATE OF OREGON LEGISLATIVE FISCAL OFFICE

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KEN ROCCO LEGISLATIVE FISCAL OFFICER

December 15, 2005

To the Members of the Seventy-Third Oregon Legislative Assembly:

Enclosed is a compilation of the reports on liquidated and delinquent accounts receivable that were submitted to the Legislative Fiscal Office in accordance with ORS 293.229. The statute requires state agencies to report on the status of their liquidated and delinquent accounts each fiscal year. The same statute requires our office to compile these reports into one summary for the Legislative Assembly. This is the sixth report required under the statute.

Ken Rocco Legislative Fiscal Officer

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Introduction	During the 1999 legislative session, House Bill 3509 was introduced to provide statutory guidance to state agencies on the collection of past due accounts. The bill amended Chapter 293, Oregon Revised Statutes, <i>Administration of Public Funds</i> . The statute requires state agencies (with some identified exceptions) to turn over to the Department of Revenue, or to private collection agencies, liquidated and delinquent accounts for which no payment had been received within a year. Legislation passed during the 2003 session now requires agencies to turn the accounts over for collection if no payment has been received within 90 days.
	Further, the statute requires annual reporting of liquidated and delinquent accounts to the Legislative Fiscal Office. The Legislative Fiscal Office is required to compile the reports and issue one report to the Legislative Assembly. This is the sixth report under the statute.
Reporting under the statute	Each state agency must submit to the Legislative Fiscal Office by October 1 of each fiscal year, "a report that describes the status of that agency's liquidated and delinquent accounts and efforts made by that agency to collect liquidated and delinquent accounts during the previous fiscal year." [ORS 293.229(1)] Definitions used and instructions for reporting are included as Appendix 5 and Appendix 6, respectively.
	This year, 14 agencies failed to report. Five of the 14, however, had not received funding for the 2003-05 biennium and ultimately were removed from statute during the 2005 legislative session. (See Appendix 3)
Implementation of the statute	The Department of Administrative Services, State Controllers Division has taken the lead to implement the statute. It staffs the Accounts Receivable Core Committee which brings together state agencies to develop and maintain policies and procedures for collection of accounts receivable. Updated policies and procedures are incorporated in the Oregon Accounting Manual. The Committee also provides a forum for consensus building and serves as a means of communicating progress throughout state government.
	The Division has a website to provide updated information on collection of receivables by state agencies, located at <u>http://www.oregon.gov/DAS/SCD/SRS/arcc.shtml</u> . It also uses the information provided by agencies (and included in this report) to analyze state collection data. Its analysis is included

	in the State Controllers Division Accounts Receivable Core Committee Strategic Plan.
Acknowledgements	The Legislative Fiscal Office would like to acknowledge the following contributors to this year's effort:
	 the Department of Administrative Services, State Controllers Division for providing staff support;
	 the Information Systems staff of Legislative Administration
	who made it possible for the information to be submitted via the Internet; and
	• the Department of Administrative Services, Information
	Resources Management Division for providing a secure host for input of the required information.

Summary of reporting results	This report accounts for 143 separate state agencies and programs. Agencies were notified of reporting requirements via the Accounts Receivable Core Committee and statewide email. The Department of Administrative Services, State Controllers Division maintains a website for this project, also located at <u>http://www.oregon.gov/DAS/SCD/SRS/arcc.shtml</u> . The reporting instruction manual was updated and a training session was conducted.		ng requirements e and statewide rvices, State this project, also <u>(SRS/arcc.shtml</u> .
	Summary of Agency June 30, 200	•	
	Agencies reporting no accounts	55	38.5%
	Exempt agencies not reporting	16	11.2%
	Agencies that did not report	14	9.8%

Agencies reporting accounts

Total

Summary of liquidated and delinquent accounts receivable

Presented below is the summary of liquidated and delinquent accounts that agencies reported to the Legislative Fiscal Office. A number of agencies reported that they had no such accounts. A list of the agencies that reported activity during the year on liquidated and delinquent accounts and their outstanding balances is included as Appendix 1 to this report. A list of agencies reporting no liquidated and delinquent accounts is included as Appendix 2.

58

143

40.5%

100.0%

Liquidated and Delinquent Accounts June 30, 2005			
	Number of Accounts	Dollar Value of Accounts	
1. Beginning Balance	1,212,253	\$ 1,496,469,584	
2. Additions	695,688	714,075,346	
3. Collections		(420,704,117)	
4. Account Closed	(357,641)		
5. Write-Offs	(43,230)	(42,501,572)	
6. Adjustments		(87,841,313)	
7. Reversals	(40,217)	(148,928,128)	
8. Ending Balance	1,466,853	\$ 1,510,569,800	

Because collections and adjustments (lines 3 and 6, page 3) could have been made on accounts that are either still open, closed, or subsequently written off, only the dollar amounts of collections and adjustments were reported. Similarly, only the number of accounts that were closed are reported on line 4. Reversals are accounts previously reported as delinquent and liquidated, but have now changed status. The instructions for reporting provided descriptions of information to be included on each reporting line. For additional information, please see the instructions provided in Appendix 6.

A breakdown of the reported balances outstanding by fund type is presented below.

Fund Type	Dollars	%
General Fund	\$ 474,361,676	31.4%
Lottery Funds	417,096	0.0%
Other Funds	585,121,025	38.7%
Other Funds Pass-Through	210,725,013	14.0%
Federal Funds	 239,944,990	15.9%
Total	\$ 1,510,569,800	100.0%

Of the \$474 million General Fund balance, the Department of Revenue accounted for \$440 million. The Judicial Department, the Department of Justice, and the Department of Consumer and Business Services reported significant Other Funds outstanding. Additionally, the Judicial Department and Department of Justice reported \$158 and \$52 million Other Funds Pass-Through, respectively. The Department of Justice, Employment Department, and Oregon University System accounted for most of the Federal Funds outstanding. The Lottery Commission reported the Lottery Funds receivables.

Agencies that
did not reportThis is the third year that agencies required to report did not
submit reports. Last year, 19 agencies failed to report. This
year, the number of agencies that failed to report decreased to
14. Agencies required to report, but did not report, are listed
in Appendix 3.

Five of the agencies had essentially ceased operations, and subsequently had their operational responsibilities transferred to other agencies by law. Two of the 14 agencies have not reported for two years. The statute is silent about consequences of non-reporting.

Liquidated and delinquent accounts receivable by fund type

Agencies exempt from reporting	 Certain state agencies are exempt from ORS 293. The S Accident Insurance Fund Corporation is exempt from Chapter 293, except for ORS 293.240, which establishes process for writing off uncollectible accounts. The Oreg Health and Science University Public Corporation is exe as its enabling legislation states that the university "shall be considereda state agency for purposes of state statu 				
	Many commissions and b the reporting requirement Bill 3509 (1999) in the O reporting requirement wa state agency whose enabl range of sections of ORS would be exempted from delinquent accounts recei	t because of the regon Revised is codified in O ing legislation 293 that includ reporting their	e placement of House Statutes. Since the PRS 293.229, any exempted it from a ded ORS 293.229		
	The Department of Admi Division reviewed applica agencies properly claimed reporting. A list of agend are exempt is included as	able statutes to d statutory exer cies that did no	determine whether mption from of report because they		
Collections by Department of Revenue	ORS 293.231 requires that Department of Revenue of collection. Presented here accounts turned over to the agencies that reported.	or private collecter is summary i	ction agencies for nformation on		
		Number of Accounts	Dollar Value of Accounts		
	Beginning Balance	296,281	\$ 200,339,328		
	Additions		114,206,807		
	Collections		(23,060,202)		
	Returned		(140,292,283)		
	Accounts Outstanding	214,573	\$ 151,193,650		

Activities resulted in total collections of \$31.5 million Agencies have reported that \$23.1 million of liquidated and delinquent receivables were collected by the Department of Revenue. The Department of Revenue reports that its collection activities resulted in total collections of \$31.5 million for governmental agencies. This includes amounts collected for state governmental agencies exempt from reporting; community colleges; and county corrections institutions.

The Department of Revenue has a statutory Collections Unit that can be used by state agencies to assist in collection efforts. During the year, the Department of Revenue reports that it collected \$19.1 million using collection activities like those used by private collection agencies.

Additionally, the Department of Revenue may collect, on behalf of agencies, from "any refunds or sums due to the debtor from the Department of Revenue or any other state agency." During the fiscal year ended June 30, 2005, the Department collected \$12.4 million by offsetting 55,000 different accounts.

Collections by private collection agencies Prior to the statutory change on liquidated and delinquent accounts, the use of private collection agencies was allowed, but not mandatory. Now agencies must turn over liquidated and delinquent accounts to the Department of Revenue or to private collection agencies for collection. The statute also requires agencies to report on the accounts turned over to private collection agencies. Presented here is a summary of accounts turned over to private collection agencies for the year that ended June 30, 2005.

	Number of Accounts	Dollar Value of Accounts
Beginning Balance	506,420	\$ 362,323,785
Additions		254,918,308
Collections		(14,877,523)
Returned		(161,877,043)
Accounts Outstanding	519,119	\$ 440,487,527

Exempt accounts Not all accounts can be transferred to the Department of Revenue or to private collection agencies. There may be federal or state statutory or regulatory prohibitions that would cause them to be exempt from transfer. Specific exemptions are codified in ORS 293.231(6)(a) through (i). If other state or federal laws exempt agencies from turning over accounts for collections, ORS 293.231(5) applies. The number and dollar value of the statutorily exempt accounts are presented on the next page.

ORS 293.233 allows exemptions to be established administratively by the Department of Administrative Services. These are set forth in the Oregon Accounting Manual (OAM), referenced as OAM 35.30.20.PO.114(j) through (r). Presented on the next page is summary information on accounts reported as administratively exempt from transfer for collection.

Accounts Reported as Exempt from Requirement to Turn Over for Collection June 30, 2005				
		Number of Accounts		Dollar Value of Accounts
	Statutorily exempt			
	Under ORS 293.231(6), sub			
a)	consensual security interest	316	\$	9,308,111
b)	court ordered judgement	420		24,301,569
c)	litigation, bankruptcy, mediation, etc.	10,142		76,550,513
d)	student loan of a student attending school	0		0
e1)	state agency receivables	303		1,725,472
e2)	federal or local government receivables	1,934		3,587,511
f)	hospitalized debtor	6,360		16,582,663
g)	imprisoned debtor	438		1,407,384
h)	account less than \$100	16,674		638,064
i)	loss of federal funds or federal program funds	2,281		4,318,573
	Subtotal statutorily exempt	38,868	\$	138,419,860
	Administratively exempt			
	Under OAM 35.30.20.PO.114, sub			
i)	debtor hardship	1,873	\$	4,487,007
k)	non-consensual lien	530		9,187,127
ĺ)	secured by bond	11		100,884
m)	payment on multiple accounts within 1 year	1,822		5,269,127
n)	DAS petition approved exemptions	15,525		162,503,152
o)	ORS Chs. 825, or 826 related to a motor carrier	5		23,455
p)	wage garnishment or order prevents	85		857,297
q)	spousal or child support	93,740		336,760,925
r)	not income-producing and no assets	200		2,712,398
,	Subtotal administratively exempt	113,791	\$	521,901,372
	Total exemptions June 30, 2005	152,659	\$	660,321,232

Of the total \$1.5 billion liquidated and delinquent accounts reported, 44% (\$660 million) were classified as exempt from the statutory requirement to be turned over for collection. Of the \$660 million exempt, \$521.9 million, or 79%, were reported as administratively exempt. Of those administratively exempt, \$162.5 million, or 31%, are exempt through specific request by the Department of Revenue. Most of these are delinquent personal income taxes.

Appendix 1 Agencies reporting accounts

Agency	Total Accounts	Total Dollars
Accountancy, Board of	19	\$ 711,042
Administrative Services, Department of	446	1,888,975
Agriculture, Department of; and Commodity Comm	95	111,607
Aviation, Department of	4	4,080
Blueberry Commission, Oregon	1	169
Chiropractic Examiners, Board of	4	27,965
Clover Commission, Oregon	1	2,336
Comm Colleges and Workforce Dev, Dept of	10	8,328
Construction Contractors Board	1,110	4,540,928
Consumer and Business Services	9,160	43,611,608
Corrections, Department of	489	401,883
Disabilities Commission, Oregon	7	59,700
Economic Development Department	100	5,725,191
Education, Department of	12	33,343
Employment Department	19,660	54,567,492
Energy, Department of	6	16,098
Environmental Quality, Department of	727	2,305,158
Fair and Exposition Center, Oregon State	12	31,365
Fish and Wildlife, Department of	4	14,818
Forestry, Department of	38	105,766
Government Standards and Practices Commission	23	125,430
Hazelnut Commission, Oregon	1	7,799
Health Licensing Office	273	336,329
Highland Bentgrass Commission, Oregon	1	541
Human Services, Department of	3,523	10,684,948
Insurance Pool Governing Board	13	3,119
Investigators, Board of	1	500
Judicial Department	1,134,289	490,100,148
Justice, Department of	94,529	376,848,747
Labor and Industries, Bureau of	75	2,871,943
Lands, Department of State	4	30,462
Lane County Local Gov't Boundary Commission	15	15,263
Legislative Administration Committee	13	1,774
Liquor Control Commission, Oregon	26	64,473
Lottery Commission, Oregon State	76	428,629
Marine Board	59	2,656
Medical Examiners, Board of	10	110,191
Military Department	9	5,368
Mortuary and Cemetery Board (Note)	0	0
Naturopathic Examiners, Board of	1	70
Nursing, Board of	42	40,456
Orchardgrass Seed Producers Commission, Oregon	1	5,942

Oregon University System	30,632	40,589,637
Oregon Youth Authority	12	11,110
Parks and Recreation Department	3,387	176,499
Police, Department of State	742	857,221
Public Employees Retirement System	73	2,071,597
Public Utility Commission	91	12,402
Radiologic Technology, Board of	1	1,000
Real Estate Agency	14	304,240
Revenue, Department of	131,308	454,908,595
Ryegrass Growers Seed Commission, Oregon	1	16,968
Secretary of State	207	194,503
Student Assistance Commission (Note)	0	0
Tax Practitioners, Board of	16	132,727
Transportation, Department of	35,444	15,326,936
Veterans' Affairs, Department of	35	104,900
Water Resources Department	1	8,825
Total	1,466,853	\$ 1,510,569,800

Note: The Mortuary and Cemetery Board and the Oregon Student Assistance Commission had liquidated and delinquent accounts at June 30, 2004, and reported activity this year. They reported no balances outstanding at June 30, 2005 as a result of the account activity reported.

Albasses Commission One con
Albacore Commission, Oregon
Alfalfa Seed Commission, Oregon
Bartlett Pear Commission, Oregon
Beef Council, Oregon
Blind, Commission for the
Chewings Fescue and Creeping Red Fescue Commission
Children and Families, Commission on
Clinical Social Workers, Board of
Counselors and Therapists, Board of Professional
Criminal Justice Commission
Dentistry, Board of
District Attorneys and Their Deputies
Dungeness Crab Commission, Oregon
Employment Relations Board
Facilities Authority
Forest Resources Institute, Oregon
Fryer Commission, Oregon
Geology and Mineral Industries, Department of
Governor, Office of the
Grains Commission ,Oregon
Hop Commission, Oregon
Housing and Community Services Department
Judicial Fitness, Commission on
Land Conservation and Development, Department of
Land Use Board of Appeals
Legislative Assembly
Legislative Commission on Indian Services
Legislative Counsel Committee
Legislative Fiscal Officer
Legislative Revenue Officer
Library, Oregon State
Long-Term Care Ombudsman
Mint Commission, Oregon
Nursing Home Administrators, Board of Examiners of
Occupational Therapy Licensing Board
Onion Commission, Western Oregon
Parole and Post-Prison Supervision, Board of
Potato Commission, Oregon
Processed Vegetable Commission, Oregon
Psychiatric Security Review Board
Psychologist Examiners, Board of
Public Safety Standards and Training, Department of
Racing Commission

Raspberry and Blackberry Commission, Oregon
Salmon Commission, Oregon
Sheep Commission, Oregon
Strawberry Commission, Oregon
Sweet Cherry Commission, Oregon
Tall Fescue Commission, Oregon
Teacher Standards and Practices Commission
Trawl Commission, Oregon
Treasurer of State
Water Resources Loan Program
Watershed Enhancement Board, Oregon
Wheat Commission, Oregon

Appendix 3 Agencies that did not report

Asian Affairs, Commission on (Note 1)	
Black Affairs, Commission on (Note 1)	
Capitol Planning Commission (Note 1)	
Columbia River Gorge Commission (Note 2)	
Court Procedures, Council on (Note 3)	
Dairy Products Commission, Oregon (Note 3)	
Dieticians, Board of Examiners of Licensed (Note 2)	
Dispute Resolution Commission (Note 2)	
Hispanic Affairs, Commission on (Note 1)	
Pharmacy, Board of (Note 2)	
Public Defense Services Commission (Note 2)	
Speech-Language Pathology and Audiology, Board of Ex for (Note 2)	
Veterinary Medical Examining Board (Note 2)	
Women, Commission for (Note 1)	

Note 1: These agencies did not receive funding support for the 2003-05 biennium. Their statutory operating responsibilities were subsequently transferred to other state agencies.

Note 2: These agencies reported "No Accounts" in 2004.

Note 3: These agencies did not report in 2004.

Appendix 4 Agencies exempt from reporting

Agency	Exempting Statute
Appraiser Certification and Licensure Board	ORS 674.349
Architect Examiners, Board of	ORS 182.460
Children's Trust Fund of Oregon Foundation	ORS 182.460
Engineering and Land Surveying, Board of Ex for	ORS 182.460
Film and Video Office, Oregon	ORS 284.375
Geologist Examiners, Board of	ORS 182.460
Landscape Architect Board	ORS 182.460
Landscape Contractors Board	ORS 182.451
Massage Technicians, Board of	ORS 182.451
Optometry, Board of	ORS 182.460
Oregon Corrections Enterprises	ORS 421.352
Oregon Health and Science University	ORS 353.100
Physical Therapist Licensing Board	ORS 182.451
State Accident Insurance Fund	ORS 656.753
Travel Information Council	ORS 377.836
Utility Notification Center, Oregon	ORS 757.552(3)

<u>State agency</u> – ORS 293 defines a state agency as "any officer, board, commission, department, division or institution in the executive or administrative branch of state government."

<u>Account</u> – the debt relationship between a state agency and an individual or entity. Agencies may define "account" differently in their systems. For the purposes of this reporting requirement, a legal entity may have multiple debts with that agency. If treated in the agency's system as the same account, it should be reported as one account in this report. If an agency treats each debt as a separate account and collects them separately, they may report them as separate accounts.

Delinquent – a delinquent account is defined as a receivable account for which payment has not been received by the due date. Most receivables have a specific due date. If any part of that debt is not paid by the due date, the account needs to be reported. Some debts do not have an obvious due date, such as overpayments. The due date for this debt may be determined by the agency. For example, the date on which the agency may start assessing interest or enforcing collection may be the best date to use. Accounts that are not yet due are not included in the report.

<u>Liquidated accounts</u> – are defined in the Oregon Accounting Manual (OAM). In general, a liquidated account is one where the exact past due amount is known, proper notification of the debt has been made to the debtor, and there has been a judgment, or a distraint warrant for taxes, or an administrative proceeding has established the debt, etc.

The definition provided in the Oregon Accounting Manual is included here.

For purposes of ORS 293.229 - .233 and ORS 293.250, a liquidated debt is one for which:

- a. An agency has determined an exact past due amount owing; and
- b. An agency has made a reasonable attempt to notify the debtor in writing of the amount owing and nature of the debt, and has requested payment; and
- c. The debt meets one of the following conditions: (See Note 1)
 - 1. Judgment has been entered on the debt.
 - 2. The debt is a tax debt for which a distraint warrant has been issued or the prerequisites of issuance have been met.
 - 3. Liability for, and the amount of, the debt have been established through an administrative proceeding.
 - 4. A non-complying employer's debt for claim and administrative costs eligible for referral under criteria identified by the Department of Justice.
 - 5. (See Note 1) The debt arises from a promissory note.
 - 6. (See Note 2) The debt is an account stated under a preexisting written agreement between the agency and the debtor. A statement of account has been mailed or delivered to the debtor, and the debtor has not objected within a reasonable time, which should be specified by the agency. Example: A student signs a revolving

account agreement with the university, an invoice for a laboratory fee is mailed to the student and he or she does not object.

- 7. The debtor has, in writing, unconditionally acknowledged the debt, both as to liability and amount, or an agreement has been reached in writing between the agency and the debtor regarding the debt, both as to liability and amount. Once acknowledged, a debtor's claim of inability to pay does not, by itself, affect whether the debt is liquidated.
- 8. The amount due is derived by an arithmetical calculation of fees (including renewal fees), collection costs, charges, penalties, or the like, from a report or an application for a permit or license submitted by the debtor in accordance with a regulatory system administered by the agency, and the debtor has not disputed liability or the amount.
- 9. (See Note 2) Liability for a debt, but not its amount, has been established by an administrative or judicial proceeding, or by written acknowledgement of the debtor. The amount of the debt is determined by arithmetical calculation. The calculation has been mailed or delivered to the debtor in the manner of an account stated and the debtor has not objected within a reasonable time, which should be specified by the agency. Example: Balances due the Department of Consumer and Business Services for a non-complying employer as a result of an injury to a subject worker.

Note 1: For each delinquent account referred to the Collections Unit, the agency must specify which subsection .103 c. condition has been met. For c. 1-4 debts, the Collections Unit is authorized to utilize all potential collection tools, including warrants. For c. 5-9 debts, warrants cannot be issued. If warrant authority is necessary for effective collection, the debt must be returned to the agency for appropriate action to qualify the debt under subsections c. 1-4. In addition, if the debtor disputes whether a c. 5-9 debt is owing or liquidated, the debt will no longer be considered liquidated.

Note 2: Expiration of the time specified by an agency for objection to a billing, such as a c. 6 or 9 debt, does not necessarily extinguish the debtor's right to object. It means that the agency can act on the assumption the debtor does not dispute the debt. If the debtor thereafter disputes the debt, the debt will no longer be considered liquidated.

1. Beginning Balance

- 1A Enter the total number of liquidated and delinquent accounts as of July 1 of the reporting fiscal year. This number should equal the ending number of accounts (7A) from the previous year (unless this is the first report your agency is making).
- 1B Enter the dollar value of liquidated and delinquent accounts as of July 1 of the accounts reported in 1A. This includes the total debt that is liquidated and delinquent for the account. Debts include fees or any fines assessed. Include any penalties and interest that have been assessed on the principal debt. This number should equal the ending balance dollar value (7B) from the previous year (unless this is the first report your agency is making).

2. Additions

- 2A Enter the total number of accounts that became liquidated and delinquent since July 1 of the reporting fiscal year. Only include accounts that had not been included as liquidated and delinquent in the beginning balance. If an account became liquidated and delinquent after July 1 and the amount was also collected prior to June 30 of the fiscal year, **include that account**.
- 2B Enter the total dollar value of liquidated and delinquent <u>amounts</u> added during the fiscal year. Note the total number of accounts may not increase but the dollar value may. For example, a small agency may have 50 liquidated and delinquent accounts valued at \$5000 at the beginning of the year. They may not add any new accounts. However, an account may incur additional debt, such as interest, which would increase the total dollar value.

3. Collections

3B Enter any amounts collected on any of the accounts included in the beginning balance or the additions during the fiscal year. Include amounts that were collected on accounts that became liquidated and delinquent (additions) during the period. **Do not use a minus (-) sign or brackets, collections defaults to a negative number.**

4. Accounts Closed

4A Enter the number of accounts from the beginning balance or additions that were collected or resolved in some manner. Include only accounts that no longer have a liquidated and delinquent balance. This would include accounts that became liquidated and delinquent during the period and then were closed because they were fully collected. They would also include accounts that were closed because a portion was collected and a portion was compromised or adjusted. The amount written off or adjusted would be included in 6B below. **Do not use a minus (-) sign or brackets, accounts closed defaults to a negative number.**

5. Write-Offs

- 5A Enter the number of accounts that had been liquidated and delinquent and then were written off during the fiscal year to close the accounts. Do not use a minus
 (-) sign or brackets, the number of accounts defaults to a negative number.
- 5B Enter the dollar value of liquidated and delinquent accounts that were written off during the fiscal year. Do not use a minus (-) sign or brackets, the amount of write-offs defaults to a negative number.

6. Adjustments

6B Adjustments can either increase or decrease debt. Enter any amounts that had been designated liquidated and delinquent that were later adjusted. Adjustments include accounts or amounts that were set up in error or abated (were determined not to be owed). You must enter a minus (-) sign if adjustments reduce the amount of liquidated and delinquent account balances.

7. Reversals

- 7A Enter the number of accounts reported as liquidated and delinquent on a prior report that need to be removed from liquidated and delinquent status. These can be accounts that were erroneously reported or that for some reason are again open for appeal. Note: You should never have an entry in this field if this is the first report being made for this type of account.
- 7B Enter the dollar value of the accounts being removed from liquidated and delinquent status. Note: You should never have an entry in this field if this is the first report being made for this type of account.

8. Ending Balance

- 8A No entry is required because this number is computed. Use this as a check against your total to ensure all data has been entered properly.
- 8B No entry is required because this number is computed. Use this as a check against your total to ensure all data has been entered properly.